

Privacy policy

on the processing of personal data in the context of our business relationship

Data protection and the security of your personal data is an important concern for all Lagermax Group companies. In fulfillment of our duty to provide information in accordance with the General Data Protection Regulation, we hereby inform you about the processing of your personal data in the context of our current or future business relationship. Your data will be processed exclusively for the intended purpose and on the basis of the statutory provisions (in particular the GDPR). The scope of data processing depends on the phase of the business relationship and the scope of the services commissioned.

Controller within the meaning of Article 4 (7) GDPR

The company Lagermax Lagerhaus und Speditionen AG is responsible for the processing of your personal data.

Lagermax Lagerhaus und Speditionen AG and affiliated companies

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Purpose of the processing

We process your data for the purpose of fulfilling contractual obligations, to comply with legal regulations, for customer service purposes, for the preparation of service offers and service invoices as well as for marketing and advertising purposes.

Legal basis

The legal basis for the processing of your personal data is the fulfillment of the contract including the initiation of the contract (Art 6 para. 1 lit. b GDPR), the fulfillment of legal obligations (Art 6 para. 1 lit. c GDPR), legitimate interests (Art 6 para. 1 lit. f GDPR) and your consent (Art 6 para. 1 lit. a GDPR).

Personal data

- First and last name (title, academic degree, function)
- Address, house number, zip code, town
- Date of birth
- Contact details (e-mail, telephone number, fax)
- Bank/account details

Storage period

We process your personal data, as far as this is necessary for the above-mentioned purposes, for the duration of the business relationship, starting with the initiation of the contract until the termination of the contract. In addition, the necessary data will be stored in accordance with the statutory retention periods (e.g. in accordance with the Austrian Commercial Code, Federal Fiscal Code, General Civil Code, etc.) and until the end of any legal disputes.

Data recipients

Your data will only be passed on to third parties for specific purposes or if this is necessary for the purpose of processing the contract. These are primarily subcontractors (shipping companies, freight forwarders, etc.). The data passed on may only be used by these companies to fulfill their task. The companies have been carefully selected by us and commissioned in writing. They are bound by our instructions and must also comply with the obligations of the GDPR. If processors are commissioned, a data processing agreement is concluded and we remain responsible for the protection of your data or we oblige the processors used to process and subsequently delete the data only in accordance with the instructions for the respective purpose.

Rights of data subjects

You have the right of access (Art 15 GDPR), rectification (Art 16 GDPR), erasure (Art 17 GDPR) and restriction of processing (Art 18 GDPR) of personal data as well as the right to data portability (Art 20 GDPR). You have the right to object to the processing of your personal data (Art 21 GDPR).

You also have the right to withdraw any consent you may have given (Art 7 GDPR) to the processing of your personal data. The lawfulness of the processing of personal data up to the point of withdrawal is not affected by the withdrawal.

Furthermore, you have the right to lodge a complaint with the supervisory authority.